

## Main Office

306 South Palm Avenue  
Palatka, FL 32177  
Phone: (386) 328-5555

### LOBBY HOURS:

Mon.–Thurs. 9 am–4:30 pm  
Friday 9 am–6 pm  
Saturday 9 am–1 pm

### DRIVE THRU HOURS:

Mon.–Thurs. 7:30 am–5:30 pm  
Friday 7 am–6 pm  
Saturday 8:30 am–1 pm

## St. Johns Avenue

3506 St. Johns Avenue  
Palatka, FL 32177  
Phone: (386) 328-9201

### DRIVE THRU ONLY:

Mon.–Friday 8 am–4 pm

## Palm Coast

120 Belle Terre Parkway  
Palm Coast, FL 32164  
Phone: (386) 437-0125

### LOBBY HOURS:

Mon.–Friday 9 am–4 pm  
(Closed for lunch Noon–1 pm)

### DRIVE THRU HOURS:

Mon.–Friday 8 am–4 pm

## Crescent City

112 N. Summit Street  
Crescent City, FL 32112  
Phone: (386) 698-1883

### LOBBY HOURS:

Mon.–Thurs. 9 am–4 pm  
Friday 9 am–6 pm

### DRIVE THRU HOURS:

Mon.–Thurs. 8 am–4 pm  
Friday 8 am–6 pm

Dear Member,

This update provides important information regarding the upcoming conversion with First Coast Community Credit Union and a change in our branch operations at 3506 St. Johns Avenue.

First Coast Community Credit Union and Putnam County Federal Credit Union will merge computer systems on Monday, May 2nd, 2011 and our Offices will be CLOSED.

ATM/Debit Card services will be unavailable starting at 2 p.m. on Friday, April 29, 2011.

We anticipate your ATM/Debit Card will become available for your use on Sunday, May 1, 2011.

All credit union offices will be closed and online banking systems will be unavailable starting at 6 p.m. Friday, April 29th, 2011.

All Branches will reopen on Tuesday, May 3rd, 2011 for normal hours.

Beginning Tuesday, May 3, 2011, the 3506 St. Johns Ave. lobby will be closed and utilized as Credit Union administrative offices; however, the drive-thru will remain open for your convenience Monday through Friday, 8 a.m. to 4:00 p.m.

- **PCFCU Account Numbers** will change. 888 will be added to the end of current account numbers, example: account number 12345 will become 12345888.
- **Recurring Direct Deposits** will continue uninterrupted.
- **Checks** will continue to clear your checking account as usual. Please use your remaining check stock; reorders should be made at FCCCU.
- **ATM and Debit Cards** will not change.
- **PCFCU Online Banking and Bill Pay** transactions will cease at the end of day on Friday, April 29th.
- **Recurring payments** you have set up from your PCFCU account through bill payment will need to be set up again through the First Coast website beginning May 3rd.
- **PCFCU members** can begin setting up **First@HOME (home banking)** beginning May 3rd by contacting any office.
- **PCFCU members** can begin setting up **FirstPAY (bill pay)** beginning May 3rd.
- **PCFCU members** can begin setting up new **Audio Response** PINs beginning May 3rd by calling 386.328.5555, at the greeting, press 3 and follow the prompts for first time users.
- **Loan and Member Services** will be transacted at 306 S. Palm Ave. in Palatka, 112 N. Summit St. in Crescent City and 120 Belle Terre Pkwy. in Palm Coast.
- **Please save** your April 2011 statement for your personal reference.
- **All members** can begin utilizing **any office** after May 3, 2011.

*Thank you for your membership.*

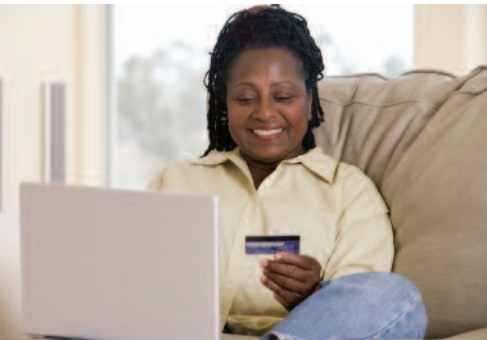


**FirstCoast**  
COMMUNITY CREDIT UNION

**IMPORTANT INFORMATION**  
**COMPUTER**  
*Conversion*

Putnam County Federal Credit Union's computer conversion with First Coast Community Credit Union will take place on **Monday, May 2nd** – all credit union offices will be closed and online banking systems will be unavailable starting close of business Friday, April 29, 2011. All branches reopen Tuesday, May 3rd; St. Johns Avenue will be limited to drive-thru transactions only starting Tuesday, May 3rd.

**KEEP THIS CARD FOR YOUR REFERENCE**



306 South Palm Avenue  
Palatka, FL 32177

PRESORTED  
FIRST CLASS MAIL  
US POSTAGE PAID  
JACKSONVILLE FL  
PERMIT #3602



*Your Community Credit Union—  
Serving members since 1948.*

[www.firstcoastccu.com](http://www.firstcoastccu.com)